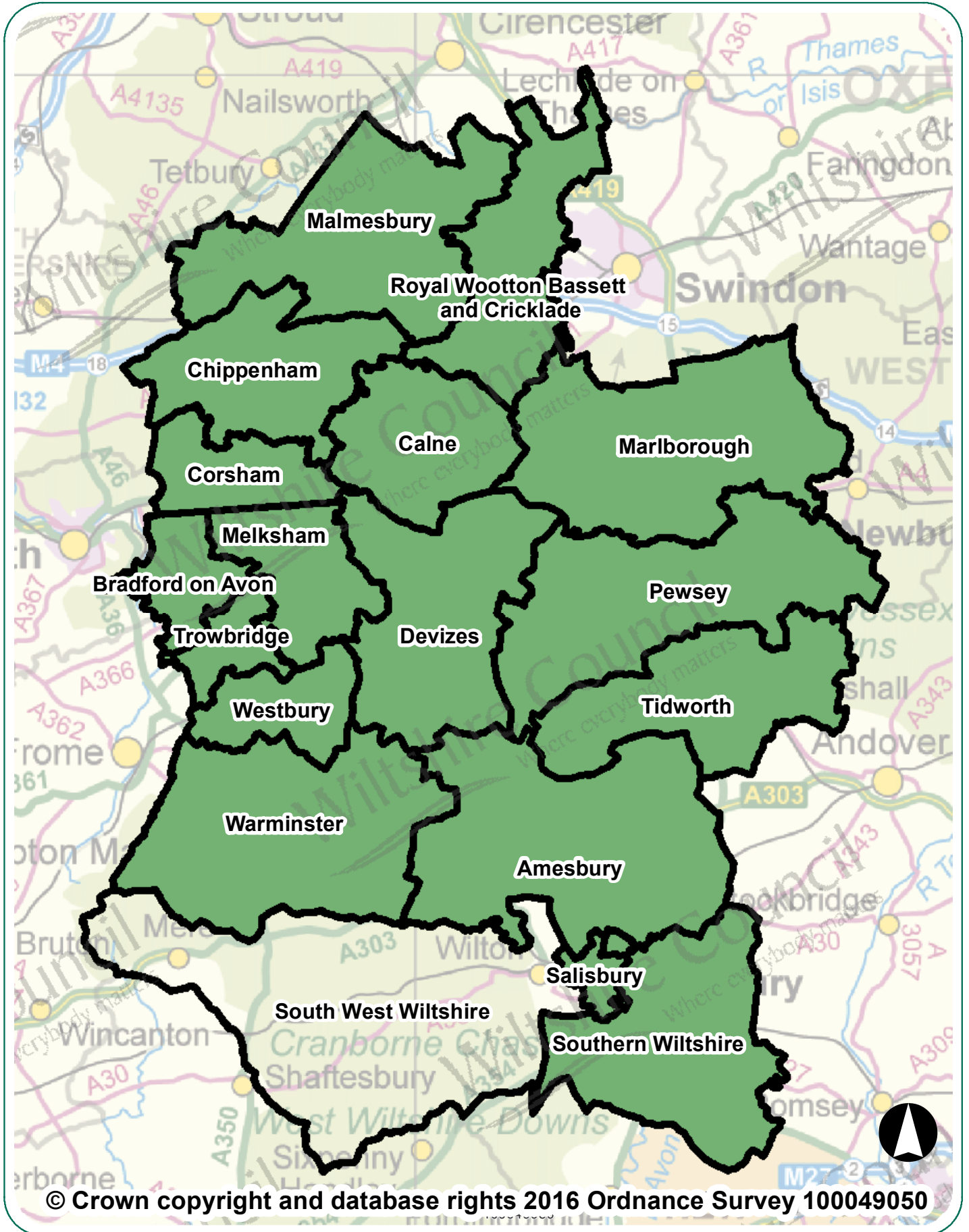


South West Wiltshire Area Board Highway Information



South West Wiltshire Area Board Highway Information

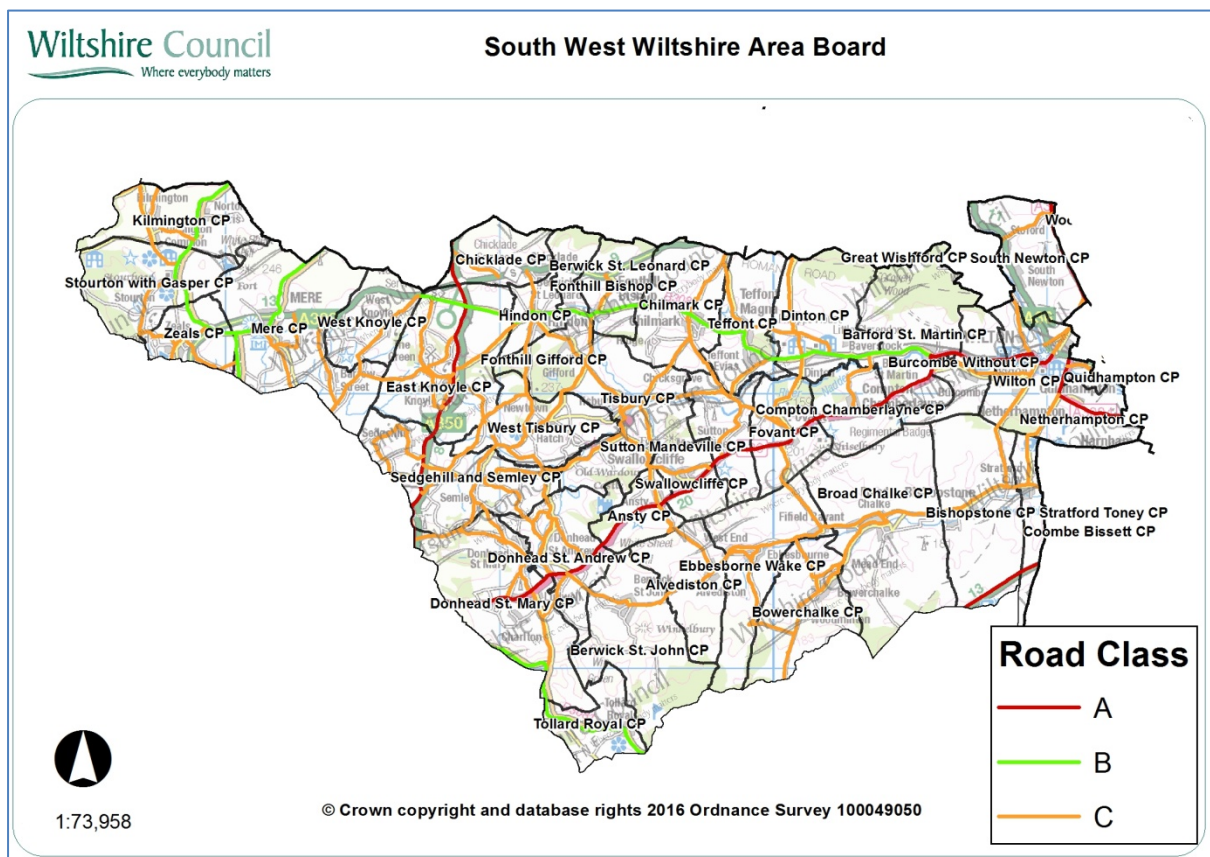
Introduction

This document summarises highway information for your area board. It lists the recent highway and related work carried out by Wiltshire Council, including the road resurfacing carried out during the first two years of the 'Local Highways Investment Fund 2014 – 2020', and includes other information which should be of interest.

Further information on the Council's activities is available at the website www.wiltshire.gov.uk. If you wish to report a specific highway issue please use My Wiltshire. Details are provided at the end of this document.

Parishes in the community area are:

Ansty, Wilton, Netherhampton, Berwick St John, Quidhampton, South Newton, Berwick St Leonard, Chicklade, Bower Chalke, Broad Chalke, Chilmark, Donhead St Andrew, Bishopstone, Stratford Toney, Teffont, Dinton, Compton Chamberlayne, Barford St Martin, Burcombe Without, Donhead St Mary, Alvediston, Ebbesbourne Wake, East Knoyle, Fonthill Bishop, Fonthill Gifford, Fovant, Hindon, Kilmington, Mere, Sedgehill & Semley, Stourton With Gasper, Sutton Mandeville, Swallowcliffe, Tisbury, Tollard Royal, West Knoyle, West Tisbury, Zeals



Network statistics in your area

Road length by class

Road type	Urban (km)	Rural (km)
A Class Roads	8.45	36.9
B Class Roads	8.05	35.16
C Class Roads	43.00	191.48
Unclassified Roads	52.13	153.43
Total	111.63	416.97
	Overall Total	528.6

The council categorises its roads to reflect their importance. This enables an effective assignment of highway inspection frequencies and maintenance standards.

Highway assets in your area

The council keeps an inventory of its highway assets in order to assist planning its highway maintenance. Important statistics relating to your board area are:

Asset Type	Measure
Carriageway	528.6 km
Footways adjacent to road	76 km
Footways (linked)	6.76 km
White road centre lines	147 km
Road kerbs	137 km
Grass verge (maintained)	941 km
Drainage grips	2, 491 number
Drainage pipe grips	147 number
Drainage gullies	4, 663 number
Road signs	3, 347number
Street lights	1, 407 number

Major highway maintenance

Road resurfacing

Wiltshire has over 3,000 miles of road. The Council's 'Local Highways Investment Fund 2014 – 2020' is making a massive investment to improve the condition of the roads in Wiltshire over six years. The programme of work started in April 2014, and is designed and supervised by the Council's consultants Atkins, with the work carried out by our main highway contractors Tarmac and Eurovia.

The work carried out in the first two years of the programme has improved a considerable number of the roads in previously poor condition. The locations of sites treated in recent years are shown below.

Carriageway repairs

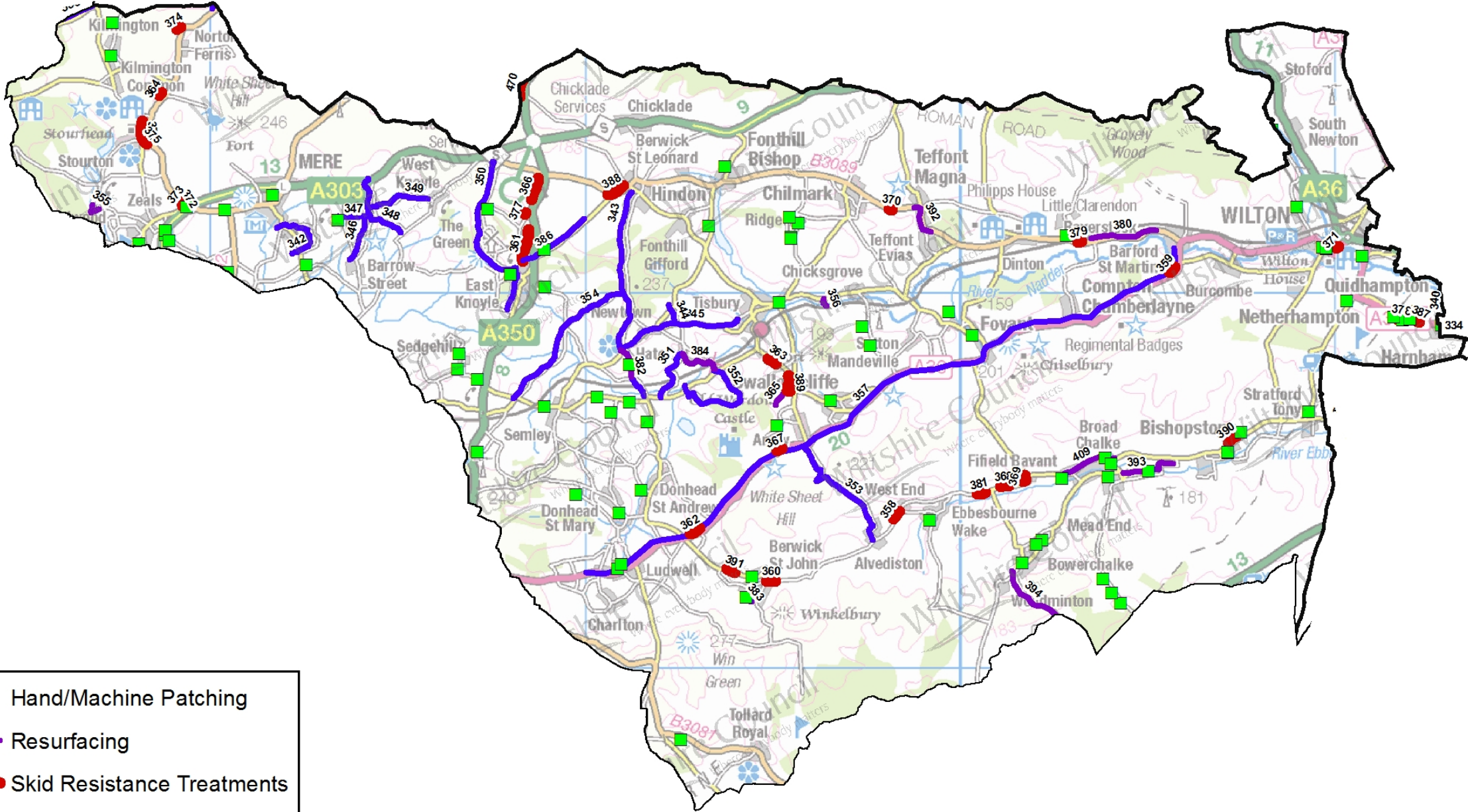
As well as resurfacing roads other works are undertaken to make localised repairs to keep the roads safe. The works undertaken in your area since 2014 are shown on the map below.

The wet winter and flooding in previous years has resulted in substantial damage to the road network. It is important that serious defects are treated promptly to keep the roads safe. The Council currently operates four Pothole teams that respond to urgent issues to keep the roads safe.

Plan showing major maintenance schemes & hand/machine patching sites completed since 2014



South West Wiltshire Area Board



- Hand/Machine Patching
- Resurfacing
- Skid Resistance Treatments
- Surface Dressing

1:73,958

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Major maintenance completed since 2014

No	Location	Works
342	Shaftesbury Road northeast to Limpers Hill into Southbrook to junction Shaftesbury Road	Surface Dressing
343	Share Corner junct of Batch Cott crossroads. Bratch Farm, Pythouse Farm, Mockeny Wood, High St	Surface Dressing
344	Hatch Lane north to y junction north of Upper Lawn Barn	Surface Dressing
345	Hatch Lane, Newtown to Tuckingmil junction with Monmouth Road	Surface Dressing
346	Barrow Street Lane, Barrow Street	Surface Dressing
347	Six Acre Lane, Barrow Street	Surface Dressing
348	Bottom of Chadenwick Hill, Six Acre Lane south into Six Acre lane to junction The Street	Surface Dressing
349	The Middles east to The Street West Knoyle	Surface Dressing
350	Shaftesbury Road north to junction B3089	Surface Dressing
351	Share lane to Hazeldon	Surface Dressing
352	Nightingale Lane to junction Hazeldon Lane	Surface Dressing
353	Ansty Pond southeast C315 to Crockerton Firs to southeast C315 to Alvediston	Surface Dressing
354	Tokes Lane, Semley into Kinghay northeast C309 to Mockeny Wood	Surface Dressing
355	Fordswater	Resurfacing
356	Quarry Lane, Lower Chicks Grove	Resurfacing
357	Rural A30 from County Boundary to Barford St Martin	Surface Dressing
358	Top Road, Ebbesbourne Wake	Skid Resistance Improvements
359	C338 (C/Chamberlayne) To C325 (Burcombe)	Skid Resistance Improvements
360	30 Mph Berwick St John To Unclassified Road Trow Down	Skid Resistance Improvements
456	B3092 junction with Rodmead Farm Lane north to Church Street, Maiden Bradley	Surface Dressing
361	A350 Warminster Hollow, East Knoyle	Skid Resistance Improvements
362	Whitesand Cross To Sands Lane	Skid Resistance Improvements

South West Wiltshire Area Board Highway Information

No	Location	Works
363	Jobbers Lane, Tisbury	Skid Resistance Improvements
364	C55 Stourton Lane To C341	Skid Resistance Improvements
365	Squalls Lane	Resurfacing
366	C305 (To Milton) To B3089 (To Mere)	Skid Resistance Improvements
367	Horwood Lodge To Ansty Road	Skid Resistance Improvements
368	C326 Stowford Birdge To C64 Fifield Bavant	Skid Resistance Improvements
369	C326 Stowford Bridge To C64 Fifield Bavant	Skid Resistance Improvements
370	UC To Cleeve Farm To 30mph Teffont Magna	Skid Resistance Improvements
371	North St To Wilton Rbt.	Skid Resistance Improvements
372	C/L Slip To A303 To B3092 T Junction (Zeals)	Skid Resistance Improvements
373	C/L Slip To A303 To B3092 T Junction (Zeals)	Skid Resistance Improvements
374	Coombe Barn Lane To 30mph Maiden Bradley	Skid Resistance Improvements
375	C278 High Street To C55 Stourton Lane	Skid Resistance Improvements
376	Junction with High Street, Stourton	Skid Resistance Improvements
377	C305 (To Milton) To B3089 (To Mere)	Skid Resistance Improvements
378	2nd Exit From Netherhampton To Montague Road	Skid Resistance Improvements
379	UC Baverstock Lane To C338 Horse Shoe Lane	Skid Resistance Improvements
380	B3089 Hurdcott Bend to Barford St Martin	Resurfacing
381	West of Stowford Lane, Ebbesbourne Wake	Skid Resistance Improvements
382	Barretts Hollow	Resurfacing
383	Blind Lane Berwick St John	Resurfacing
384	East Hatch - Level crossing to Hatch Lane	Resurfacing
409	C12 Broadchalk, Bishopstone and Coombe Bissett	Resurfacing
385	Druley Hill, Yarnfield Gate	Surface Dressing

South West Wiltshire Area Board Highway Information

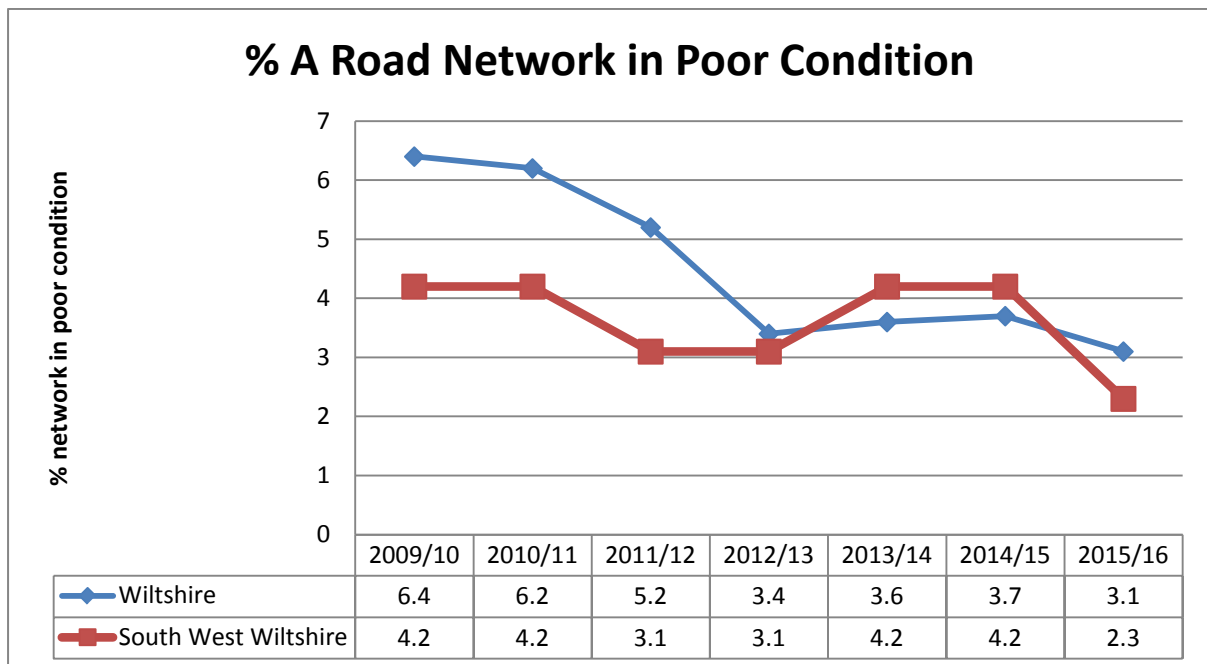
No	Location	Works
386	C41 Druley Lane, Yarnfield Gate; C58 Sheephouse Lane, East Knoyle; C309 Tokes Lane	Surface Dressing
387	A3094 Netherhampton Road, Salisbury	Skid Resistance Improvements
388	B3083 Angel Lane, Hindon	Skid Resistance Improvements
389	At Spilsbury Farm, North of Ansty	Skid Resistance Improvements
390	High Road, Bishopstone	Skid Resistance Improvements
391	Northwest of Church Street, Berwick St John	Skid Resistance Improvements
392	B3089 Hindon Road/Teffont Village	Resurfacing
393	Knighton Road, Broad Chalk	Resurfacing
394	Misselfore to Cow Down Hill/ Hampshire Boundary	Resurfacing

Highway conditions and technical surveys in your area

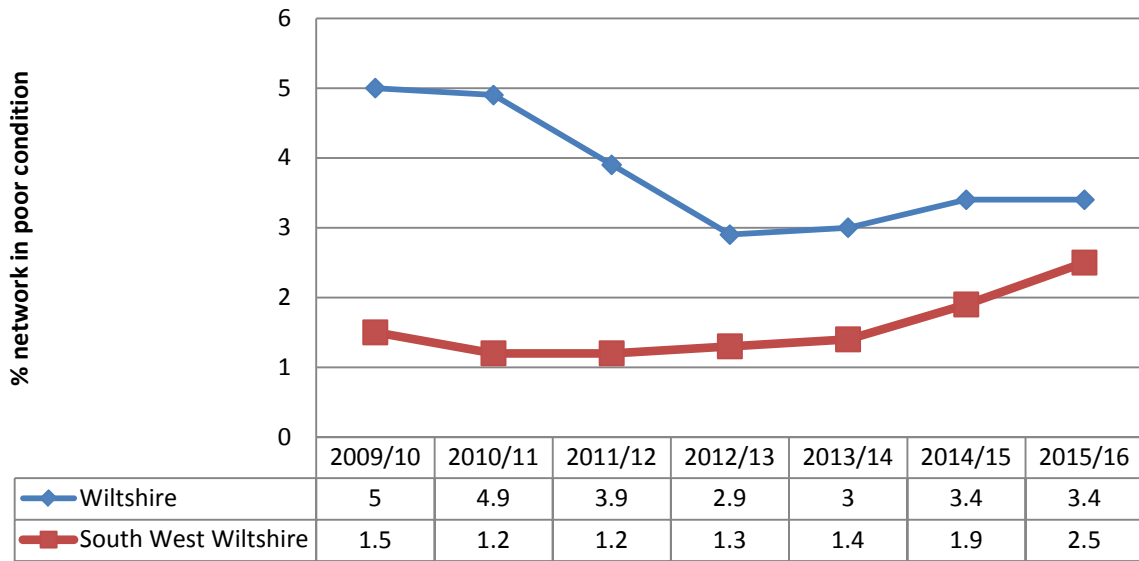
Roads deteriorate in condition because of various factors, including traffic volumes, ground conditions, and weather and drainage issues. Technical surveys of the condition of the highway network are carried out annually and the information is used to help prioritise schemes. Road safety is the priority, and maintaining adequate skid resistance on the busy high speed roads is vital.

The surveys include the use of a vehicle equipped with lasers and cameras to record road surface condition, which allows us to report on road conditions to the Department for Transport and to prioritise maintenance work. Other surveys include measuring skid resistance on the busier roads.

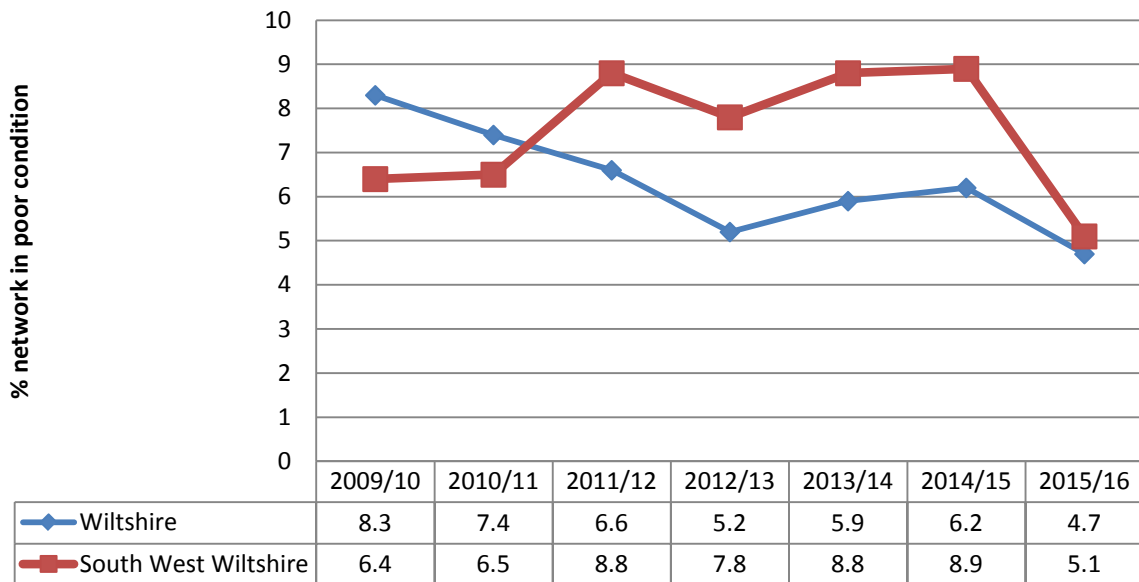
The road conditions in your area are shown below. It should be noted that low numbers are good because it indicates that less road length should be considered for treatment. More detailed information is shown in Appendix A.

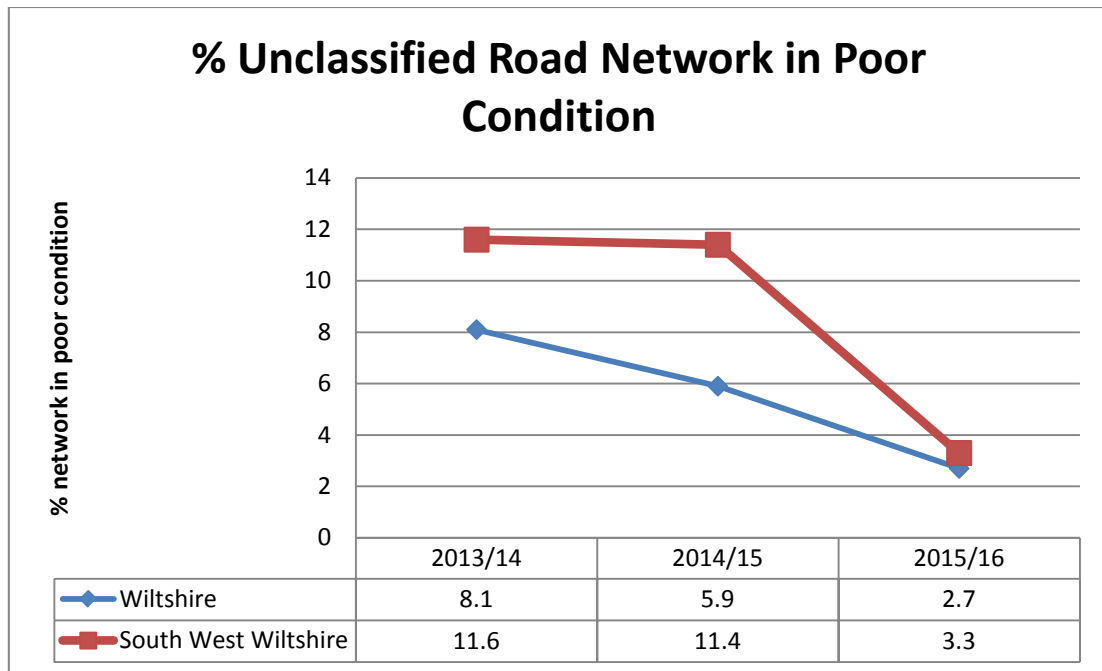


% B Road Network in Poor Condition



% C Road Network in Poor Condition





Integrated transport, bridge and drainage works

Integrated transport

The Council's traffic engineering team work with our contractors to plan and deliver a range of projects to the local community, most notably through the Area Boards and Community Area Transport Groups (CATGs). The schemes range in size and complexity from simple sign installation through to more complex road safety and improvement schemes.

Bridges

The Council regularly inspects its bridges and other highway structures. There is a programme of renewal and refurbishment works to keep them in good condition, as well as having to respond to damage caused by collisions.

Drainage

Programmes of drainage investigations, repairs and flood alleviation schemes are undertaken throughout the year, but the flooding in recent years has meant that there has been a need to respond immediately to flooding issues, as well as dealing with previously identified problem sites. The drainage improvement and flood alleviation work is co-ordinated through the Council's Operational Flood Working Groups that include the Environment Agency, Wessex Water, other organisations and stakeholders.

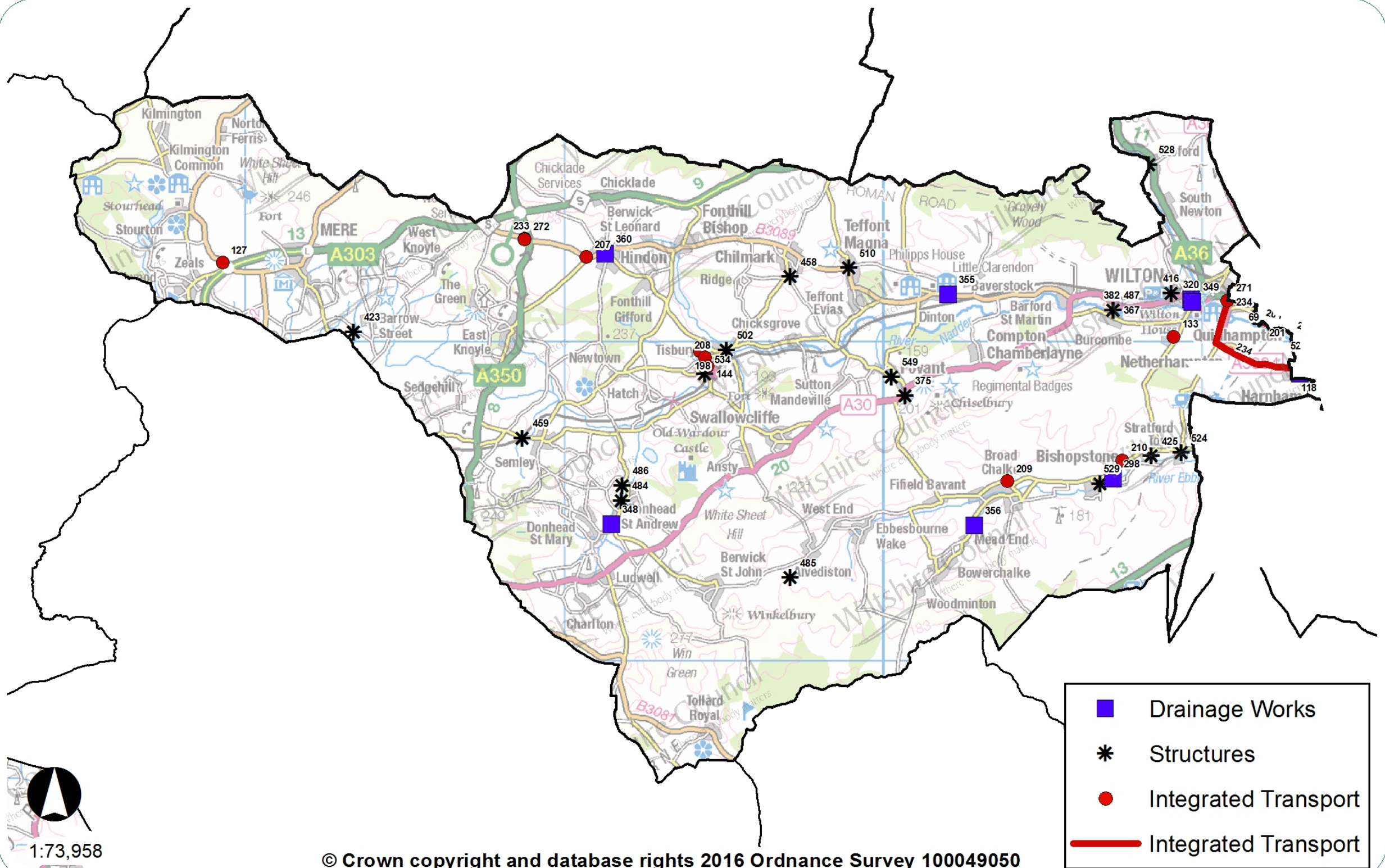
Recent work in your area

The Integrated Transport, Bridge and Drainage schemes carried out in your area since 2015 are listed below.

Plan showing completed integrated transport, bridge and drainage schemes since 2015



South West Wiltshire Area Board



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Integrated transport schemes since 2015

No	Location	Description
198	Oare	A345 Southern end gates
207	Hindon	Traffic Management (gateway and coloured surfacing)
208	High Street, Tisbury	20mph speed limit implementation
209	Broadchalke	20mph speed limit implementation
210	Bishopstone	Whitlock Rise warning sign
233	A350	A350 Two Mile down sign erection
234	A3094	A3094 route study completion of works
271	A3094	A3094 route study completion of works
272	A350	A350 Two Mile down sign erection
127	Zeals	Replacement direction sign to Stourhead
133	Wilton	Bulbridge Road Wilton terminal plates
144	Tisbury	Low bridge Warning Sign

Bridge schemes since 2014

No	Location	Description
549	Fovant	General Bridge Maintenance
367	Burcombe Without	Burcombe bridges welding to parapets at both sites
375	Wylde	Brook St Fovant Replace Parapets
382	Burcombe Without	Burcombe parapets - weld repair
416	Wilton	Incursion work - The Hollows
423	Mere	Pimperleaze Bridge, Mere. Replace parapets
425	Bishopstone	Bishopstone Bridges - replace approach rails
458	Chilmark	Portash Bridge, Chilmark. Rebuild Elevation
459	Semley (see Sedgemoor)	Semley Bridge Stone repair and repoint arch barrel
484	Donhead St Andrew	Donhead St Andrew 2nd parapets
485	Donhead St Mary	Ludwell Bridge - scour
486	Donhead St Andrew	Ricketts Mill - vegetation clearance & pointing
487	Burcombe Without	Burcombe 1st parapet railing repairs
502	Tisbury	Tisbury Row Parapet repair
510	Teffont	Teffont Magna reseating of stone in parapet
524	Stratford Toney	Stratford Toney
528	Great Wishford	Great Wishford Bridge, Retaining wall
529	Bishopstone & Stratford Toney	Croucheston 1st & 2nd, Retaining wall
534	Tisbury	Belle Bridge, Vegetation Clearance

Drainage works since 2015

No	Location	Description
298	South West Wiltshire	Reconstructing road and drainage
320	South West Wiltshire	Work with EA on flood barriers
348	South West Wiltshire	Replacement of collapsed system
349	South West Wiltshire	New Gully and connecting pipe work
355	South West Wiltshire	Locate existing carrier and install new gully
356	South West Wiltshire	Rebuild of collapsed riverbank and stabilise road
360	South West Wiltshire	Installation of additional outfall pipe

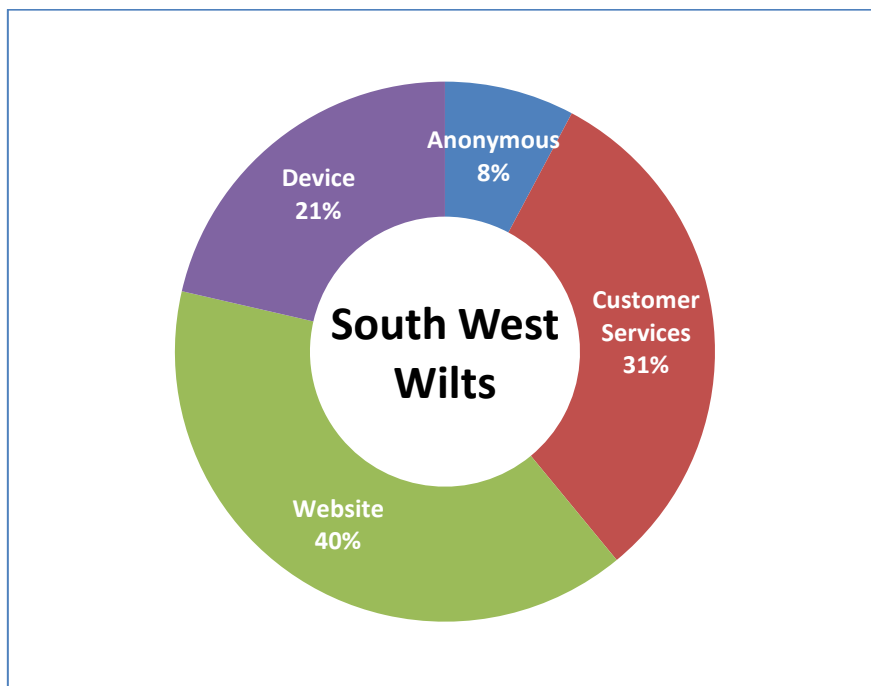
My Wiltshire



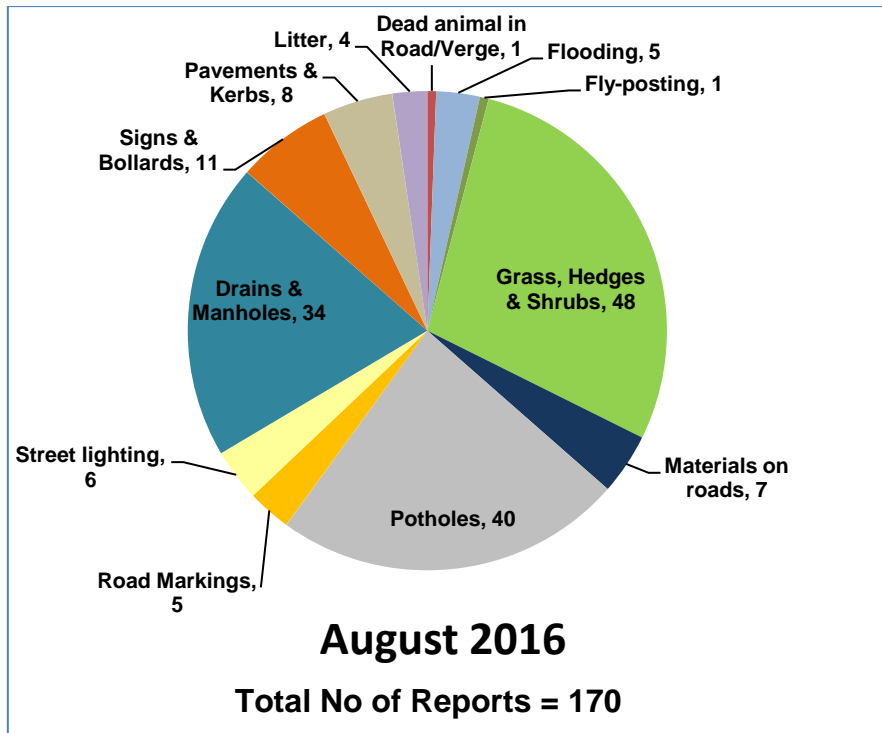
My Wiltshire provides an easy way to report highway issues, including using the Council's website. We have an app so you can report on the go using your smartphone. The My Wiltshire app is available to download at both the [App Store](#) (for iPhones and iPads), from [Google Play](#)[™] (for Android phones) and Windows Store. You can attach information such as photos or videos and pinpoint the location of your report using the mapping software on your phone.

A summary of recent reports in your area is shown below, and further details are shown in Appendix B.

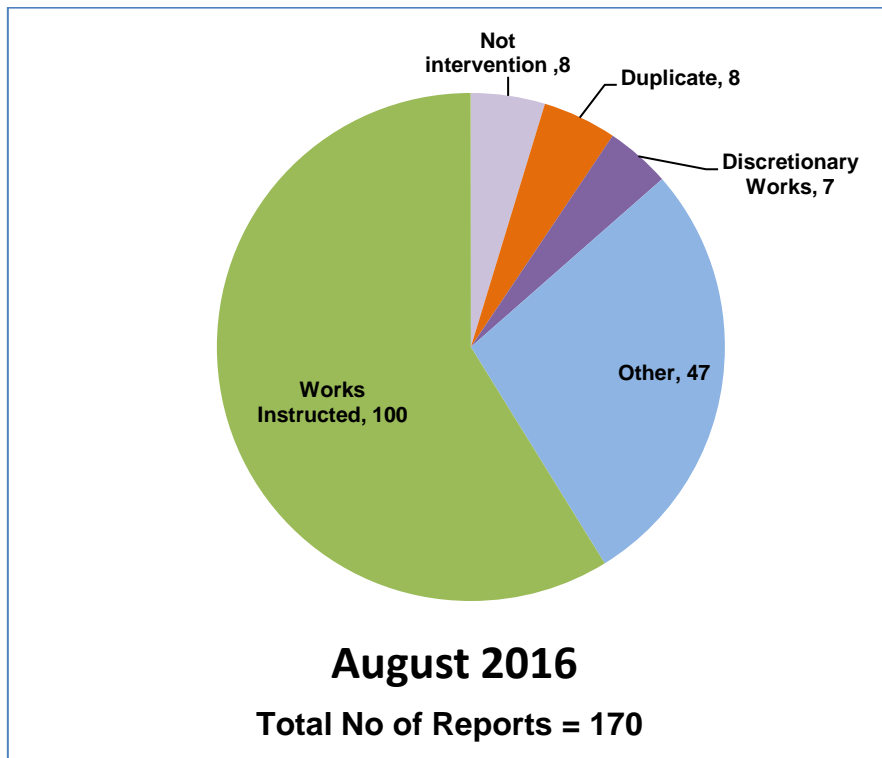
Customer reporting methods in your area



Customer reports in your area for the month of August 2016



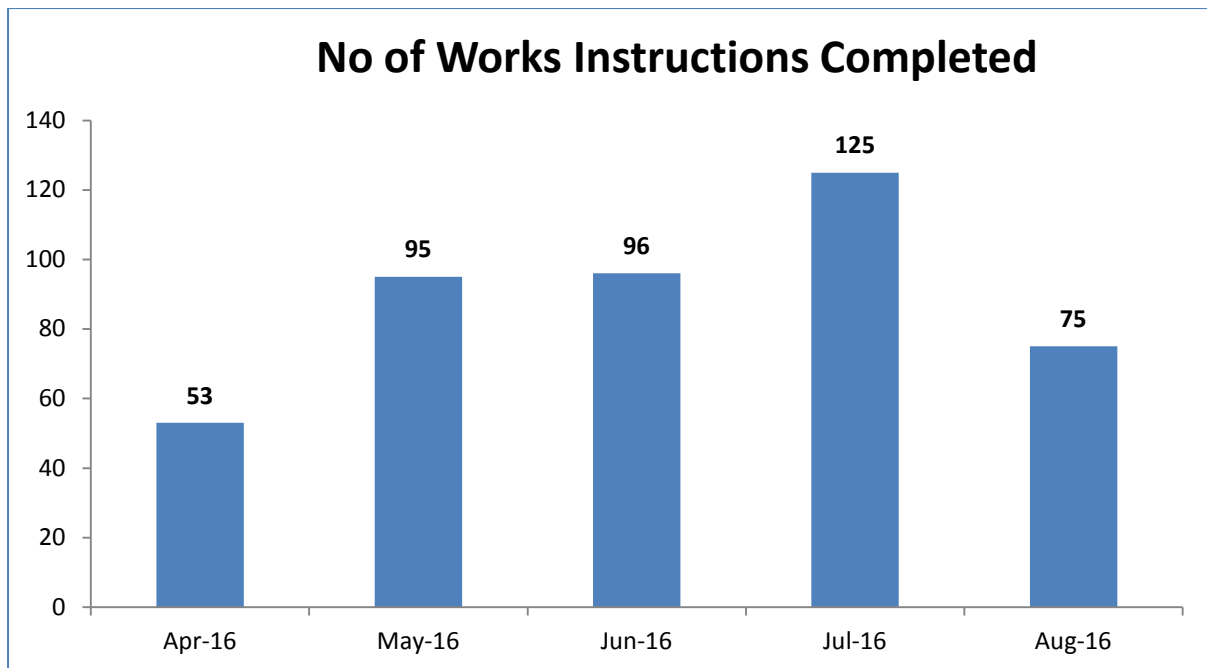
Actions following recent reports in your area



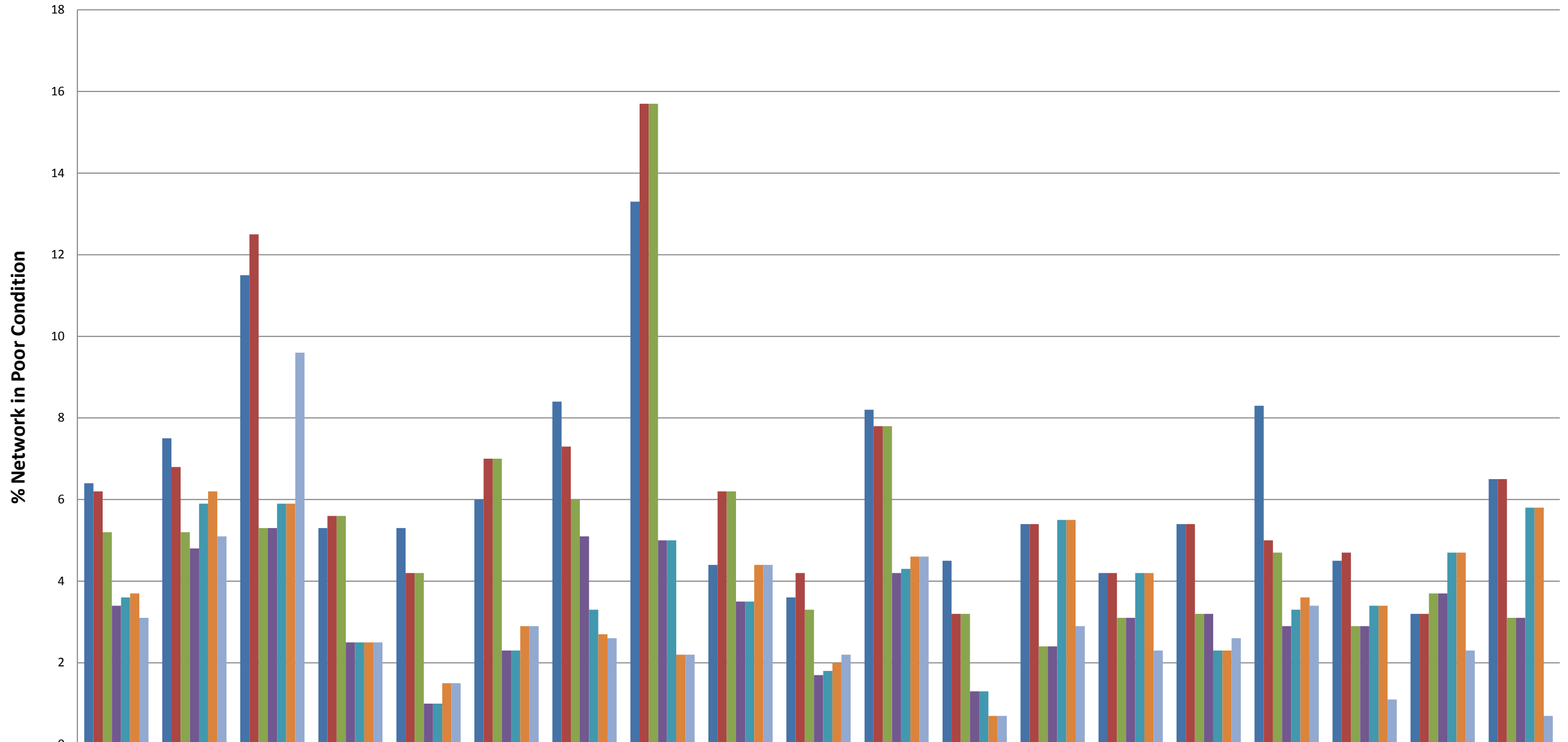
Action definitions

1. **Not Intervention** – the technician has attended site and classified the defect as not meeting intervention levels as per the Highway Inspection Manual 2013 or in the case of streetscene reports, service level agreements.
2. **Duplicate** – a report has already been received in relation to this issue and a works instruction has previously been passed to the contractor to undertake a repair/carry out the necessary works.
3. **Under Investigation** – this issue is currently with a Highways technician or engineer – they may be awaiting information from the customer or the issue requires further investigation e.g. wet weather inspection, drainage survey, exploratory excavation, ownership query.
4. **Discretionary works** – this issue is not a highway safety issue and has been identified as one which falls within the remit of the parish steward scheme.
5. **Other** – the issue has been identified as one which does not require any action by Local Highways. This could be for a number of reasons –
 - the report has been cancelled by the user,
 - there is insufficient information provided to assess the issue and the customer has not provided contact details,
 - the issue is not the responsibility of Wiltshire Council e.g. un-adopted highway, gas/electricity/telephone/water/cable company, Highways England, housing association,
 - the technician attended site and nothing was found at the stated location
 - the issue has been passed to another service within Wiltshire Council e.g. rights of way, bridges.
6. **Works Instructed** – the technician has assessed the issue as requiring works to be carried out and has either dealt with the issue personally or has referred it to the contractor for repair.

Highway defects completed in your area in recent months

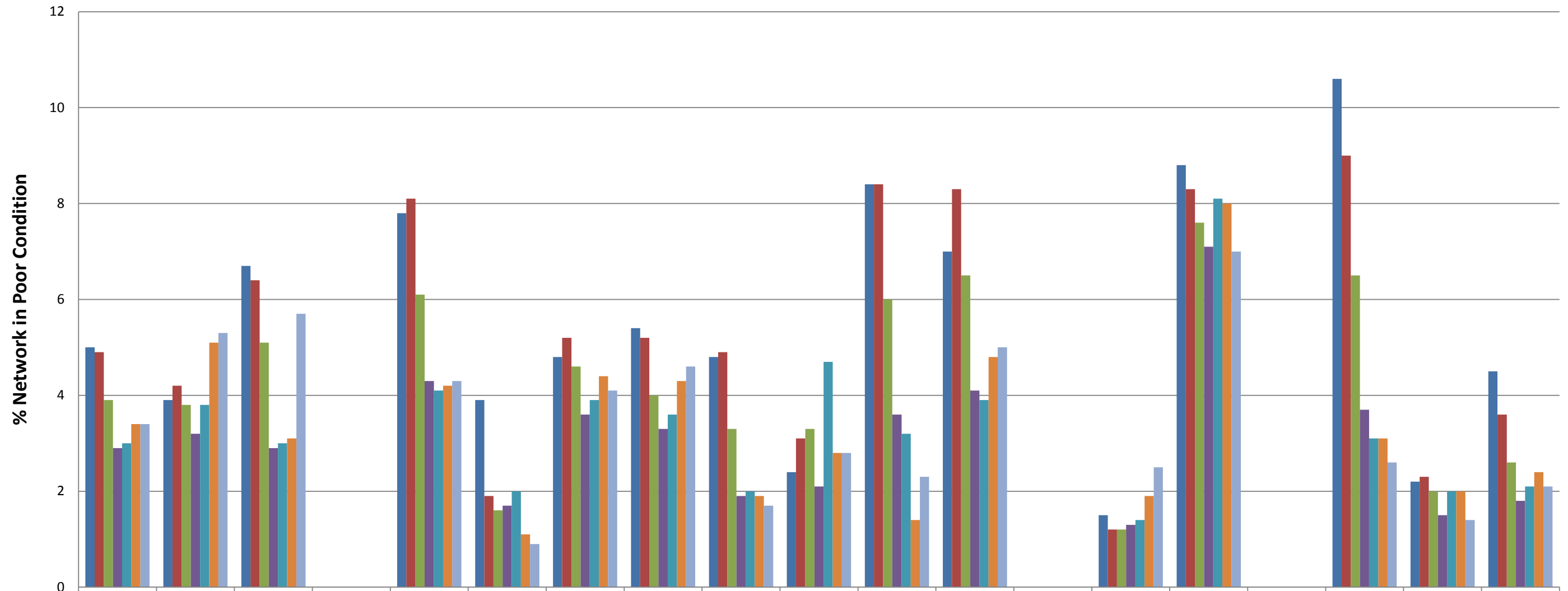


% A Road Network in Poor Condition



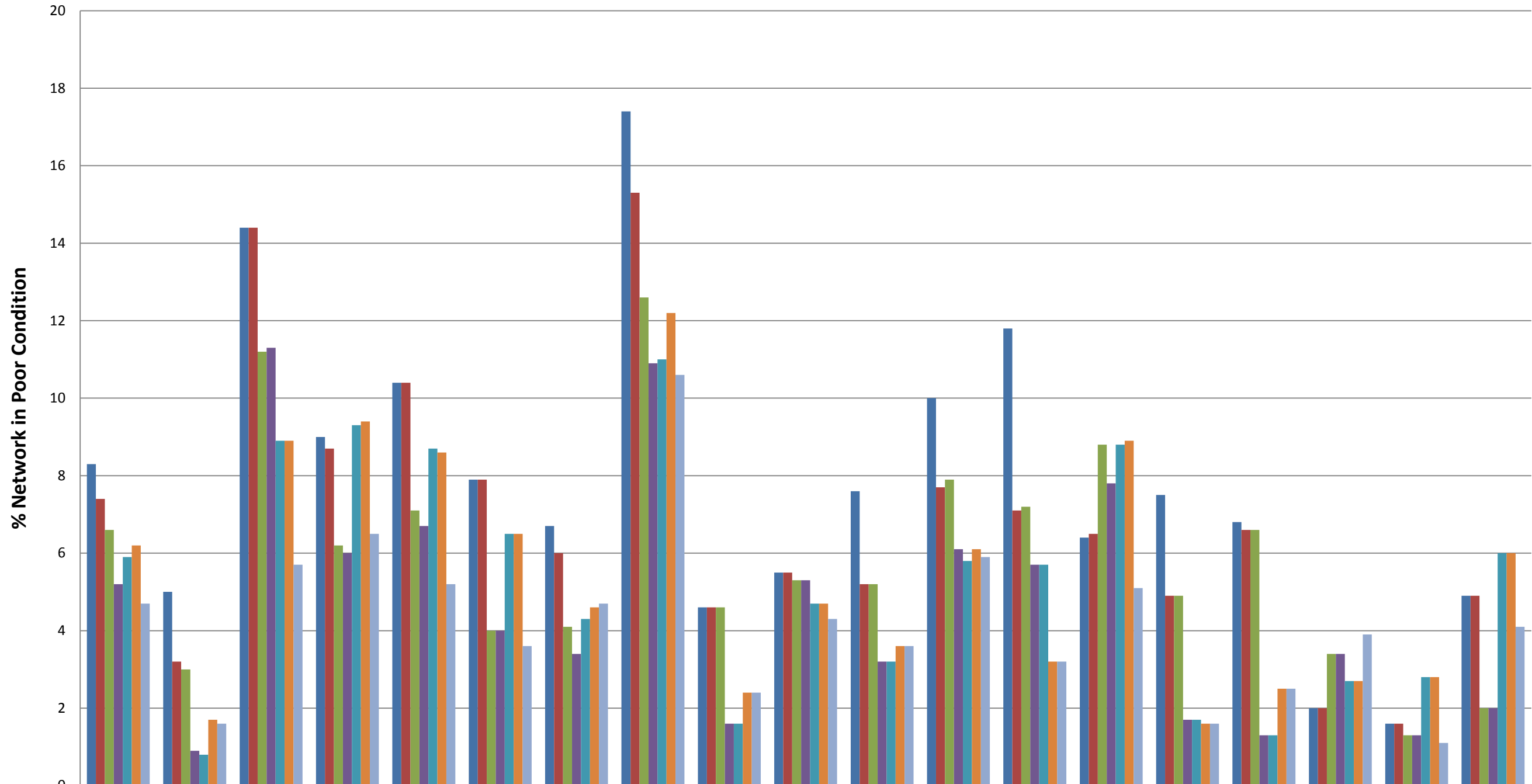
	Wiltshire	Amesbury	Bradford On Avon	Calne	Chippenham	Corsham	Devizes	Malmesbury	Marlborough	Melksham	Pewsey	Royal Wootton Bassett & Cricklade	Salisbury	South West Wiltshire	Southern Wiltshire	Tidworth	Trowbridge	Warminster	Westbury
■ 2009/10	6.4	7.5	11.5	5.3	5.3	6	8.4	13.3	4.4	3.6	8.2	4.5	5.4	4.2	5.4	8.3	4.5	3.2	6.5
■ 2010/11	6.2	6.8	12.5	5.6	4.2	7	7.3	15.7	6.2	4.2	7.8	3.2	5.4	4.2	5.4	5	4.7	3.2	6.5
■ 2011/12	5.2	5.2	5.3	5.6	4.2	7	6	15.7	6.2	3.3	7.8	3.2	2.4	3.1	3.2	4.7	2.9	3.7	3.1
■ 2012/13	3.4	4.8	5.3	2.5	1	2.3	5.1	5	3.5	1.7	4.2	1.3	2.4	3.1	3.2	2.9	2.9	3.7	3.1
■ 2013/14	3.6	5.9	5.9	2.5	1	2.3	3.3	5	3.5	1.8	4.3	1.3	5.5	4.2	2.3	3.3	3.4	4.7	5.8
■ 2014/15	3.7	6.2	5.9	2.5	1.5	2.9	2.7	2.2	4.4	2	4.6	0.7	5.5	4.2	2.3	3.6	3.4	4.7	5.8
■ 2015/16	3.1	5.1	9.6	2.5	1.5	2.9	2.6	2.2	4.4	2.2	4.6	0.7	2.9	2.3	2.6	3.4	1.1	2.3	0.7

% B Road Network in Poor Condition



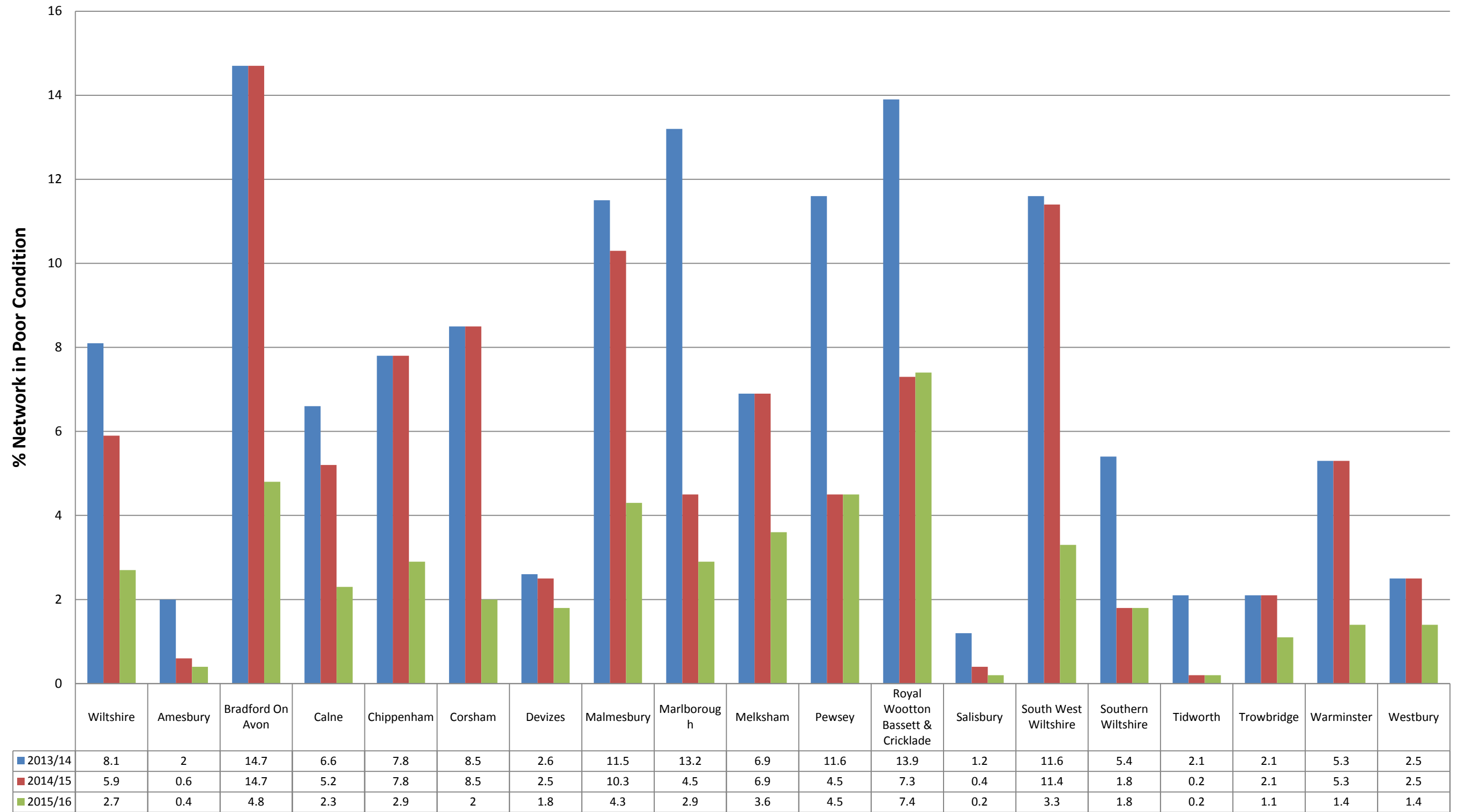
	Wiltshire	Amesbury	Bradford On Avon	Calne	Chippenham	Corsham	Devizes	Malmesbury	Marlborough	Melksham	Pewsey	Royal Wootton Bassett & Cricklade	Salisbury	South West Wiltshire	Southern Wiltshire	Tidworth	Trowbridge	Warminster	Westbury
■ 2009/10	5	3.9	6.7	0	7.8	3.9	4.8	5.4	4.8	2.4	8.4	7	0	1.5	8.8	0	10.6	2.2	4.5
■ 2010/11	4.9	4.2	6.4	0	8.1	1.9	5.2	5.2	4.9	3.1	8.4	8.3	0	1.2	8.3	0	9	2.3	3.6
■ 2011/12	3.9	3.8	5.1	0	6.1	1.6	4.6	4	3.3	3.3	6	6.5	0	1.2	7.6	0	6.5	2	2.6
■ 2012/13	2.9	3.2	2.9	0	4.3	1.7	3.6	3.3	1.9	2.1	3.6	4.1	0	1.3	7.1	0	3.7	1.5	1.8
■ 2013/14	3	3.8	3	0	4.1	2	3.9	3.6	2	4.7	3.2	3.9	0	1.4	8.1	0	3.1	2	2.1
■ 2014/15	3.4	5.1	3.1	0	4.2	1.1	4.4	4.3	1.9	2.8	1.4	4.8	0	1.9	8	0	3.1	2	2.4
■ 2015/16	3.4	5.3	5.7	0	4.3	0.9	4.1	4.6	1.7	2.8	2.3	5	0	2.5	7	0	2.6	1.4	2.1

% C Road Network in Poor Condition



	Wiltshire	Amesbury	Bradford On Avon	Calne	Chippenham	Corsham	Devizes	Malmesbury	Marlborough	Melksham	Pewsey	Royal Wootton Bassett & Cricklade	Salisbury	South West Wiltshire	Southern Wiltshire	Tidworth	Trowbridge	Warminster	Westbury
2009/10	8.3	5	14.4	9	10.4	7.9	6.7	17.4	4.6	5.5	7.6	10	11.8	6.4	7.5	6.8	2	1.6	4.9
2010/11	7.4	3.2	14.4	8.7	10.4	7.9	6	15.3	4.6	5.5	5.2	7.7	7.1	6.5	4.9	6.6	2	1.6	4.9
2011/12	6.6	3	11.2	6.2	7.1	4	4.1	12.6	4.6	5.3	5.2	7.9	7.2	8.8	4.9	6.6	3.4	1.3	2
2012/13	5.2	0.9	11.3	6	6.7	4	3.4	10.9	1.6	5.3	3.2	6.1	5.7	7.8	1.7	1.3	3.4	1.3	2
2013/14	5.9	0.8	8.9	9.3	8.7	6.5	4.3	11	1.6	4.7	3.2	5.8	5.7	8.8	1.7	1.3	2.7	2.8	6
2014/15	6.2	1.7	8.9	9.4	8.6	6.5	4.6	12.2	2.4	4.7	3.6	6.1	3.2	8.9	1.6	2.5	2.7	2.8	6
2015/16	4.7	1.6	5.7	6.5	5.2	3.6	4.7	10.6	2.4	4.3	3.6	5.9	3.2	5.1	1.6	2.5	3.9	1.1	4.1

% Unclassified Road Network in Poor Condition



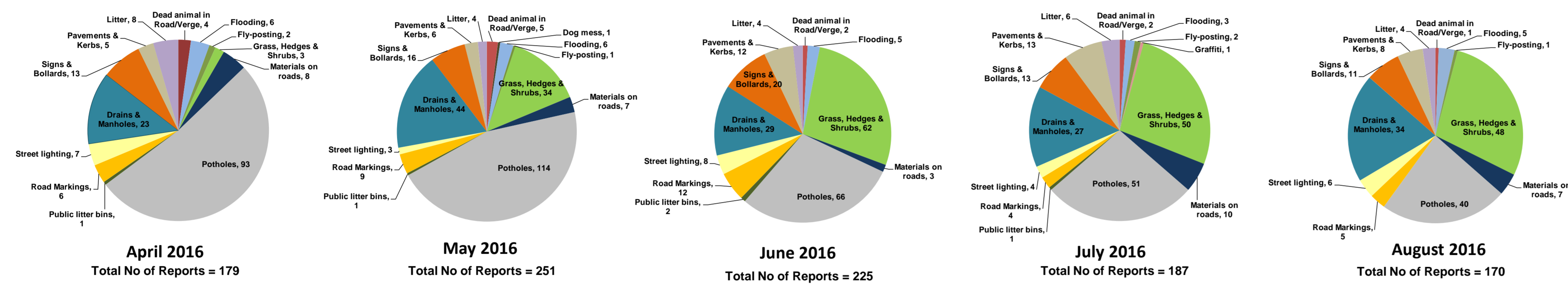
Appendix B: My Wiltshire Statistics



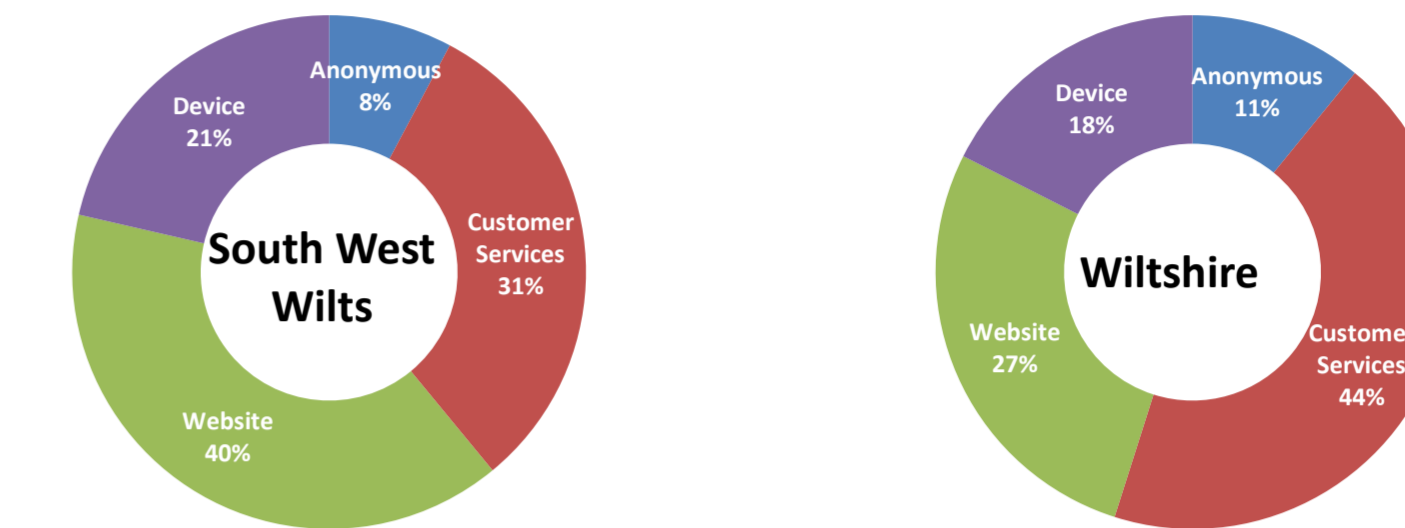
South West Wiltshire Area Board



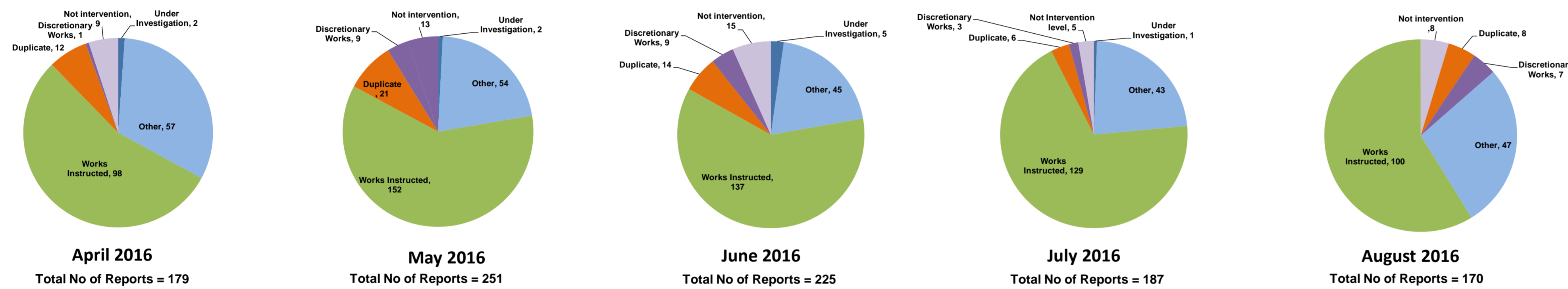
Customer Reported Issues



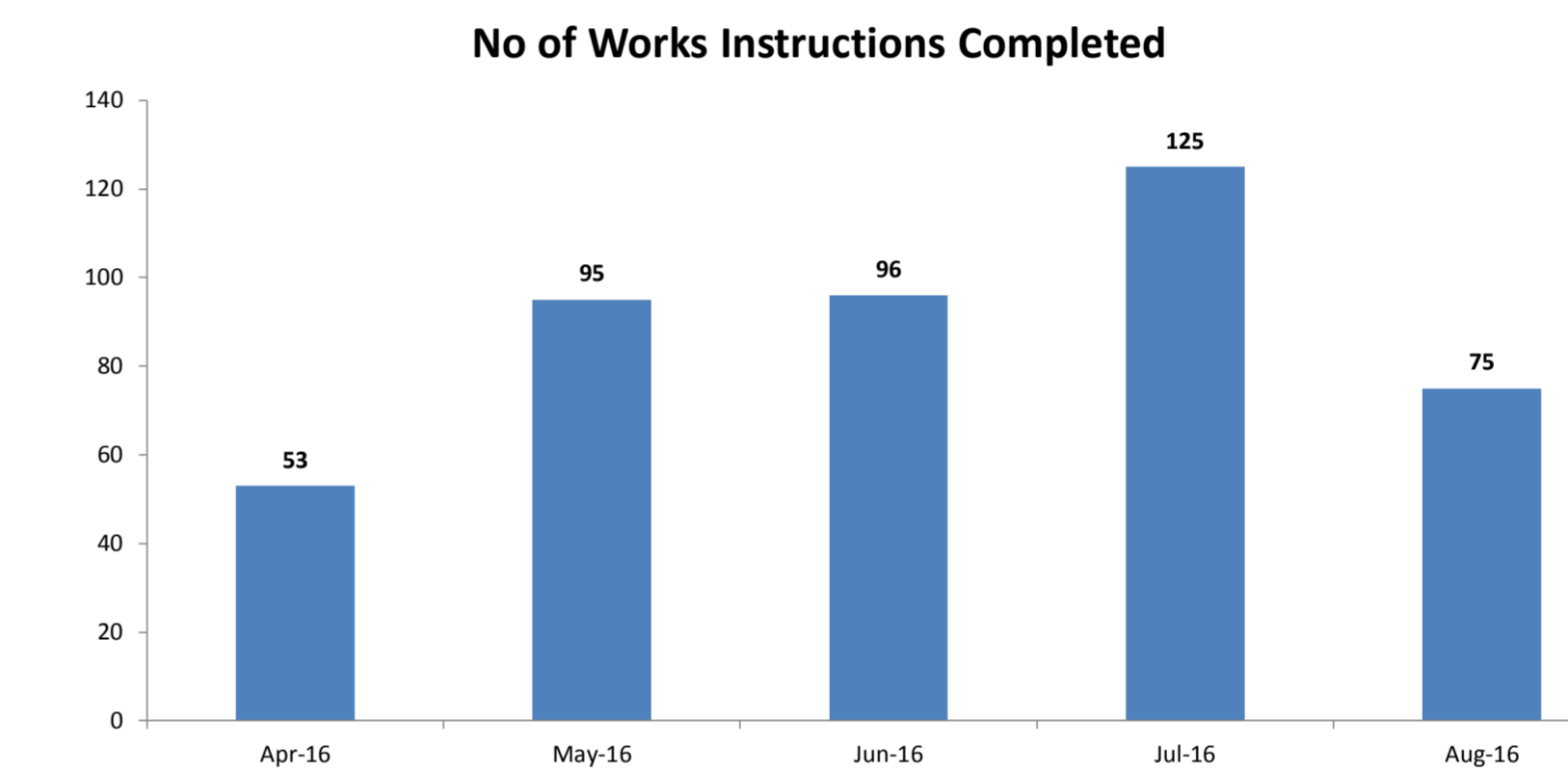
Reporting Channels



Customer Call Outcomes



Completed in Month



Safety Inspections

